



## **Privacy Policy**

### **What this policy covers**

The following statement explains our policy regarding the personal information we collect about you whilst you are visiting this website. It explains how we use the information we collect to provide you with the information you require and improve the service we can offer you. The provision of personal information is entirely voluntary.

### **The information we collect about you**

We collect personal information from you when you complete an enquiry form. Providing your information on this form means you will be added to our active customer list. By being on the active customer list you may be contacted occasionally via the website or email for direct marketing purposes. Opting out of the website active customer list does not affect the information you already receive from ProAct Pest Control or being contacted to respond to your enquiry.

### **Use of Cookies**

Whilst you are browsing this website, a cookie is stored on your computer in order that we can identify your session for measuring visitors to the website. Your web browser destroys this cookie after 20 minutes of inactivity, or when you close the web browser application. At no stage is any personal information stored in a cookie, or any information that would allow us to identify you as an individual.

### **Information Sharing and Disclosure**

ProAct Pest Control will not sell or rent your personally identifiable information to anyone. This information will only be given to other organisations when we have your consent.

### **Security**

While we strive to keep the information that you supply secure, please be aware that the Internet is not a fully secure medium.

### **Policy changes**

By using this website, you agree to accept this privacy policy and are aware that our policy may change with time. Any changes to this policy will appear on this web page.

### **External Links**

This website may provide links to external websites, ProAct Pest Control is not in any way responsible for the privacy practices or content of such websites.

### **Enquiries**

You may request to see the information ProAct Pest Control stores about you. If you would like to see this information please submit a request through our online contact form and you will be contacted by the appropriate person.